Digital Services Sub (Finance) Committee – Outstanding Actions (Public)

Item	Meeting Date	Action and target for completion	Officer responsible	To be completed/ Next stage	Progress update
8	11/09/2020	The Sub-Committee was informed that the current Housing Management System is provided by Orchard but at present there is a current inflight project to transition to Civica's CX. The original proposal to go live date was October 2020 but due to COVID -19 this has now been moved to February 2021. The Chair asked to be kept up to date on progress. The Deputy Director of IT (Delivery) agreed to provide future updates outside of the meeting	Matt Gosden	16/10/2020	Update sent to the Chair and Deputy Chair after the meeting. In summary, the system configuration and timelines were affected by COVID and the changes to ways of working. The team involved in the system project were called away to support existing business systems and ensuring business continuity. This has meant that the delivery of the system has been delayed by an additional two months.

The launch of the new systems now looks like a late-January 2021. |
| 10 | 11/09/2020 | The Deputy Chairman request a separate session to assist the IT Division for Members to support the IT Director with a review of the new Digital Services Strategy. | Sean Green | 16/10/2020 | On the agenda and planned for 25th November 2020. |